West Virginia Executive Branch
Privacy Policy: Security Safeguards

Information Security Resources

Question:

Where do you go when you have a question about information security?

Answer:

The West Virginia Office of Technology (WVOT) has many resources available to help you find the answers you need!

Start with the WVOT Information Security Website: **http://www.wvot.gov/itsecurity.** On this website you'll find copies of WVOT policies and procedures, as well as other helpful tools, such as cyber security tips and an incident reporting form.

The WVOT Service Desk can provide support with specific security questions. For example, the Service Desk can assist you with securing sensitive personal information (PI) using encryption, secure transfer, and other tools. The Service Desk can also assist with questions about security for Department laptops and portable devices.

Users can always reach the Service Desk at 558-9966 or 1-877-558-9966.

The Service Desk also receives any incident reports involving PI, even internal incidents. If you accidently expose PI or if you become aware of any incident, you must report the incident to your Supervisor, your Privacy Officer and the Service Desk immediately.